

FREE 

Long Meadow

CAMPSITE

WELCOME BOOK



Tel: 01590 622489 info@longmeadowcampsite.com

www.longmeadowcampsite.com



All BBQ's must be extinguished by 10.00pm

Please refrain from lighting fires whilst on site

We ask that noise is kept to a minimum from 10.30pm

About Us

Welcome to the beautiful New Forest, we hope you have a peaceful and relaxing time whilst staying at Long Meadow Campsite

This booklet aims to help you plan your ideal holiday by provide a range of recommended things to do, places to eat and attractions to visit. A map of the campsite and local area is also included to assist you with locating your pitch, on site facilities and travelling around the New Forest.

If you have any questions throughout your visit please do not hesitate in asking one of our Wardens. The office is open from 9am - 5pm. For out of hours emergencies they can be found next to the main entrance.

Finally we hope you have a fantastic stay here at Long Meadow and if there is anything we can do to help ensure you enjoy your holiday please do not hesitate in asking.

The New Forest

Awarded National Park status in 2005 and once a royal hunting ground for William the Conqueror the New Forest is a magical part of the country and certainly somewhere you will never forget. The forest covers 566 square kilometres with the majority still open for ponies, deer, cattle and pigs to roam freely.

There is so much to see and do we have listed our top ten attractions for both families and adults.

Useful numbers

Brockenhurst Surgery - 01590 622272
Lymington Hospital - 01590 663000
Southampton Hospital - 02380 777222
Lymington Police Station - 101
Midforest Vets - 02380 282358
Merrygate Dental Practice - 01590 623028





Days Out in the Forest



Beaulieu www.beaulieu.co.uk

An award winning day out with something for everyone. Attractions include - The national motor museum, palacehouse, Gardens, Beaulieu Abbey and The World of Top Gear.

Hurst Castle www.hurstcastle.co.uk

Situated at the seawood end of the shingle spit the castle was a perfect location to defend the western approach to the Solent. Hurst Castle is owned by English Heritage. Please note that access is either via a ferry or along the 1.5mile spit.

Sammy Miller Museum www.sammymiller.co.uk

A motorcycling legend Sammy Miller was the 11 times British Champion. The Museum houses one of the finest collections of fully restored motorcycles in the world.

Bucklers Hard www.bucklershard.co.uk

On the banks of the Beaulieu river, in the heart of the New Forest, you will find the peaceful haven of Buckler's Hard which remains untouched by the passage of time. Once a thriving shipbuilding village discover the history of the village in the Maritime Museum.

Exbury Gardens www.exbury.co.uk

The world famous Exbury Gardens and Steam Railway are a fantastic attraction for the whole family. There is so much to see and do including 80 acres of gardens, fantastic tea room and the 20 minute trip aboard the steam railway.

Ornamental Drive [Ask for directions at reception](#)

A ten minute drive from Long Meadow Ornamental Drive is a fantastic location for a walk. Don't miss the 500 year old Knitwood Oak and the rhododendrons which are best seen in late May / early June.

New Forest Activities www.newforestactivities.co.uk

New Forest Activities are experts in delivering outdoor activities in the New Forest. Activities include Canoeing, Kayaking and Archery.

Longdown Activity Farm www.longdownfarm.co.uk

(book online to save 10%)
A farmyard for the whole family, join in with a daily schedule of hands-on activities including bottle-feeding kid goats and calves, duck feeding meet the donkeys, alpacas and cute chicks.

Paultons Park www.paultonspark.co.uk

The UK's number one family theme park with over 70 exciting rides and attractions to enjoy. Paultons is also the home to the UK exclusive and world's first Pepper Pig World.

New Forest Museum www.newforestcentre.org.uk

Packed full of displays and activities about the New Forest National Park. Discover why ponies are kept on the Forest, learn about the working areas of The New Forest. There is something for all ages.

Ford Farm Stables www.fordfarmstables.co.uk

- (pre-booking essential)
Situated on the outskirts of Brockenhurst enjoy horse rides across the open heathland and woodland of The New Forest.

New Forest Aqua Park www.newforestwaterpark.co.uk

The South's first cable wakeboard system and the UK's first Wibit Inflatable Sports Aqua Park.

New Forest Wildlife Park www.newforestwildlifepark.co.uk

Experience nature and go wild in the heart of the New Forest. Don't miss the European Bison, Otters, Badgers and Lynx.

Beaches

- Milford on Sea (10 miles)
- Lepe Beach (13 miles)
- Highcliffe (15 miles)
- Mudford Quay (Crabbing) (16 miles)
- Southbourne (18 miles)
- Hengistbury Head (19 miles)
- Bournemouth (26 miles)

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Brockenhurst

Recently declared “Britain’s Most Beautiful Place to Live” by Leaders Estate Agent, Brockenhurst is a magical village in the heart of the New Forest. Less than two miles from the Campsite it is easy to walk - just ask for directions from reception.

Shops

PotPorri – Gift Shop
Tesco Express – Supermarket
Sainsbury’s Local – Supermarket
Streets – Ironmongers
Day Lewis Pharmacy – Chemist
Village Veg – Greengrocers
Bakehouse – Bakery
Post Office

Takeaway

Rainbow Fish and Chips
Dynasty Indian
China Chef
Albero Italian

Cafe

The Buttery
The Terrace
The Sett

Pubs / Restaurants

The Snakecatcher
The Huntsman
The Foresters
Britannia Thai
Dynasty Indian

Activities

New Forest Minibus Tours
- New Forest Tour, pre-book only:
07774 347071
Brockenhurst Manor Golf Club



Lyndhurst

Known locally as the capital of the New Forest, Lyndhurst is a very popular village within the National Park (do check the traffic before leaving). There are a number of highly rated cafe’s and the extremely popular New Forest Museum can be found in the centre of the village.

Shops

Leisure Fayre – Camping Supplies
Co-Op – Supermarket
Budgens – Supermarket
Pages of Lyndhurst – Gift Shop
Shave Green Interiors – Gift Shop
Down to the Wood – Gift Shop
Sofikas – Clothes

Takeaway

Bertie’s Fish & Chips
Imperial China
Indian Fusion

Cafe

Tea Total
Peggy Mays
Lyndhurst Tea Room
The Forage Deli and Eatery

Pubs

Fox and Hounds
The Swan

Activities

New Forest Museum (Free Entry)

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The historic, maritime town of Lymington is located on the edge of the Solent. The high street is filled with many local independent shops and the cobble streets at the lower end of town is a must visit.

Shops

There are a number of quality shops on the high street including a market held every Saturday.

Waitrose Supermarket
Laundrette
Lloyds, Nat West & HSBC
Boots – Chemist
Elliotts – Department Store
Seal Butchers – Butchers

Takeaway

Rivaaz Indian
Royal China
Koh Thai

Cafe

Lounges of Lymington
Lemana
Drifters

Pubs / Restaurants

Lanes of Lymington
The Elderflower French
The Monkey House
The Ship

Activities

Lymington Yacht Haven
Hurst Castle
St Barbe Museum

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FAQs

Where can I find an emergency telephone?

There is an emergency services only telephone located outside reception (yellow box). Press 1 to connect.

Where is the First Aid point?

There is both a defibrillator and first aid kit within the Campsite Office

Where is the Fire Assembly Point?

In the event of an fire or emergency incident all visitors must gather opposite the cottages located outside of the main entrance

What are the opening times of the campsite reception?

Reception is open every day from 9.00am to 5.00pm For out of hours emergencies our Wardens can be found next to the main entrance. There is also a bell on the reception door, please ring in an emergency.

What times do the campsite gates open and close?

The gates open every day at 7:30am and close at 10:30pm.

Are the deer wild?

Yes the deer are wild - please do not approach them.

What is the speed limit at New Park?

The speed limit is 10mph on New Park and a 5mph on the campsite. Please be aware of children, cyclists and animals.

Where can I allow my children to play safely?

Children can play safely within the boundary of the campsite. Please do not let children play outside the campsite gate.

Where can I find bus and train timetables?

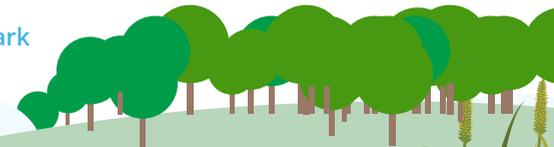
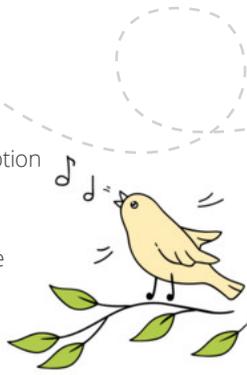
There is a bus stop at the entrance to New Park, please ask the campsite wardens for directions and a copy of the timetable. .

When can I allow my dog off the lead?

Dogs are very welcome at Long Meadow but please keep dogs on leads at all times and collect & dispose of their waste correctly. Dogs are permitted to be off the lead when you are in the forest but not when you're around the animals.

What is the post code for New Park

SO42 7QH



Rules & regulations

As with all businesses in the holiday trade, we aim to make your stay as enjoyable and peaceful as possible. To help achieve this, would you kindly observe the following conditions of booking:

Terms and Conditions

1.1 We consider these terms and conditions and our price list to set out the agreement between you and us for the supply of our services to you.

1.2 If you think there is a mistake with your booking please contact us immediately.

1.3 On booking a pitch at Long Meadow Campsite you agree to the conditions below.

1.4 We reserve the right to change these Terms & Conditions at any time. Any such changes will take effect immediately when posted on the Website and/or the campsite office.

Making a Booking

2.1 At least one member of your party must be over eighteen years old; this person has the authority of all persons in the party and accepts these Terms & Conditions.

2.2 You agree to be responsible for any loss or damage caused by any member of your party or animal accompanying you throughout your stay.

2.3 We do not allow horse boxes with horses or ladders to be present on your pitch. Or any other item that the manager deems to be not in keeping with the site. If you are unsure please contact the Site Office prior to your arrival.

2.4 Pitch fees are from 1pm to midday on day of departure.

Groups

3.1 The names of all the adults in the party need to be provided at the time of booking. Failure to provide all the names may lead to the booking being cancelled or the Site Manager refusing entry to the site.

3.2 The site is to be used for recreational camping only.

3.3 Group bookings of over five units may be accepted at the discretion of site manager, please call for details.

3.4 No single sex groups are allowed.

Details

4.1 Pitch Extras – Awnings

4.2 Pup Tents – Pup tents are free of charge and must be no larger than 2m x 1.5m. Pup tents may only be used by up to two children from 9 years to 16 years and the tent must be erected within the boundary of the accompanying unit.

4.3 Please note all units and pitch extras must fit within the boundary of the pitch booked. If the unit and extras exceed the pitch boundary an additional pitch must be paid for.

4.4 Visitors – It is essential, that visitors report to the reception on arrival. Entry to the site and parking on site will be at the site manager's discretion. Visitors are required to leave the site by 10:00pm or whenever the site barriers are closed for the night, whichever is the earlier.

4.5 Unit – A standard unit is a tent, trailer tent, caravan, campervan or motor home.

4.6 Standard Pitch - Grass pitch no electric hook-up

4.7 Premium Pitch – As per a standard pitch but includes electric hook-up and/or hard-standing. A premium pitch may be on grass.

4.8 Sign written towing vehicles are permitted on site provided campers are not trading or working from site, however you may be asked to park your vehicle away from the pitch.

4.9 Any damaged caused by wild animals to your belongings is not the responsibility of Long Meadow Campsite.

Arrival and Departure

5.1 It is important that you report to the Site Reception on arrival, before pitching.

5.2 Pitches must be vacated by midday on the day of departure unless otherwise agreed. Departures after midday are subject to availability and a charge of £5 per pitch up to 4pm.

Management and Behaviour onsite

6.1 Our Site Managers are fully empowered in all aspects of Site operation and reserve the right to refuse entry.

6.2 Any wilful damage to the Site or any other property will result in you being asked to leave the Site. Our customers visit our Sites to enjoy the peace and tranquillity of the Forest. If anyone does not respect this, the Site Manager

reserves the right to refuse them admission or ask them to leave the site at any time. If you are asked to leave under these circumstances, no monies will be refunded.

6.3 To respect the enjoyment of others, we ask that noise levels are kept to a minimum. No loud music is allowed on site at any time. Quiet time is requested from 10.30pm.

6.4 To protect our forests, the burning of wood is strictly prohibited. Charcoal or Gas BBQs only are allowed, providing they are raised off the ground. Open fires, fire pits and rope swings are also prohibited on site.

6.5 We are a dog friendly site, but owners must ensure all dog mess is picked up and dogs are kept on leads at all times. A maximum of two dogs per pitch are permitted on site.

6.6 Anyone driving a vehicle inappropriately will be asked to leave the site.

Complaints and cancellations

7.1 We want you to have an enjoyable holiday. However, should you have cause to complain, please contact our Site Manager immediately who will try to resolve your complaint.

Cancellation policy

Days to Arrival Refund Amount

29 - 56+ days - Full refund less deposit

15 - 28 days - 30% of outstanding of balance

7 - 14 days - 20% of outstanding of balance

0 - 7 days - No refund

Deposits are non-refundable.

Cancellation by Long Meadow Campsite

9.1 In exceptional circumstances beyond our control (e.g. damage, maintenance, flood, fire etc), we may have to cancel your booking. If we do so we will tell you as soon as possible and you may either choose to receive a full refund or accept an alternative holiday with us, but you will have no further claim against us.

9.2 We also reserve the right to change your pitch either on arrival or during your stay.

Most importantly we hope you have both an enjoyable and peaceful holiday and look forward to welcoming you to Long Meadow Campsite.

